



**R UNAWAY**

**H OMELESS**

**Y OUTH**

**P ROGRAMS**



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**Department of Youth and Community Development (DYCD)  
Vulnerable and special needs Youth Staff Contacts**

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<b>Reggie Gibson</b>	Contract Manager 156 Williams Street, 4 <sup>th</sup> Floor New York, NY 10038	<a href="mailto:rgibson@dycd.nyc.gov">rgibson@dycd.nyc.gov</a>	<b>(212) 676-8241</b>
<b>Youthline</b>	New York City Youthline 161 William Street, 8 <sup>th</sup> Floor New York, NY 10038	<a href="http://www.nyc.gov/dycd">www.nyc.gov/dycd</a>	<b>1-800-246-4646</b>



## **Runaway Homeless Youth Programs**

New York State designated the Department of Youth and Community Development (DYCD) as the local Youth Bureau, responsible for “Planning, coordinating and supplementing the activities of public, private or religious organizations devoted in whole or part to the well-being and protected of youth”.

In keeping with the federal Runaway and Homeless Youth Act (RHYA) of 1978 and current New York State RHYA regulations, DYCD funds programs that are designed to protect runaway and homeless youth and, whenever possible, reunite them with their families. In cases where reunification is not possible, these programs are designed to help youth progress from crisis and transitional care to independent living. Program activities and experiences are designed to assist youth in becoming healthy, caring, and responsible adults.

**To achieve DYCD’s goals, the RHY program models include the following the services:**

- **DYCD New York City Youthline**
- **Drop-In Center Programs**
- **Transportation**
- **Crisis Shelter Programs**
- **Transitional Independent Living Programs**
- **Street Outreach**

*For additional information please contact a DYCD  
Vulnerable and Special Needs Youth Staff*



**New York City Youthline  
1-800-246-4646**

**Program Overview:**

New York City Youthline is a confidential, toll-free telephone information and support service for young people, parents, service providers and community members. Youthline does not provide face-to-face information, referral or crisis intervention services. All direct services are conducted via the telephone or through organized workshop and forum events.

Youthline employers are "Listeners" who are trained and supervised by adult professionals to provide anonymous information and support to callers. Listeners assist callers in many types of situations: from youth-in-crisis, to family conflicts and relationship problems, to helping locate after-school and recreation programs in their neighborhoods.

Listeners are prepared to provide information and service referrals selected from a database of community resources with information about over 6,000 agencies

Information, Resources that are provided but not limited to...	Days/Hours of Operation	Additional Services	NYC Youthline Telephone
<ul style="list-style-type: none"> <li>➤ Runaway Homeless Youth Services</li> <li>➤ Youth employment</li> <li>➤ After School Activities</li> <li>➤ Literacy Programs</li> <li>➤ Recreation</li> <li>➤ Relationship Issues</li> <li>➤ Family Support</li> </ul>	<p>Monday through Friday 9:00am-7:00pm</p> <p>Saturday-Closed</p> <p>Sunday-Closed</p> <p>Holidays-Closed</p>	<ul style="list-style-type: none"> <li>➤ Staff utilize AT &amp;T's "Language Line" to communicate with callers in 152 different languages</li> <li>➤ Fully accessible to persons who are hearing impaired through a Telecommunications Device for the Deaf (TDD). The phone number is <b>(800) 246-4699</b></li> </ul>	<p><b>1-800-246-4646</b></p> <p><b>(TDD)1-800-246-4699</b></p>

*\* During off-hours, callers will be referred by voice system to crisis support or shelter for youth under age 21.*

*-For Additional Information Please Contact the NYC Youthline 1-800-246-4646*





**Whether You are a Youth  
Young Adult  
or a Parent**



**CALL DYCD YOUTHLINE FOR INFO ON...**

- Runaway Homeless Youth Services
- After School Activities
- Recreation
- Relationship Issues
- Health Services
- Youth Employment
- Literacy Programs
- School/Family Conflict
- Family Support
- Community Services

**Call DYCD Youthline:**

**1-800-246-4646**

**Monday – Friday, 9:00am-7:00pm**

Saturday-Sunday, Closed,

Holidays-Closed

Runaway and Homeless Youth Program Directory

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*\*Telecommunications Device for the Deaf (TDD) # is (1-800)-246-4699*

*\*Staff utilize AT&T's "Language line" to communicate with callers in 152 different languages.*



## Drop-In Centers

### **Borough –Based Drop-In Centers**

#### Program Overview:

- Drop-in centers are located in each borough, provide homeless and at-risk youth and their families with information and access to a variety of services including, food provision, counseling, mediation, educational assistance and referrals to local resources such as health and mental health services and substance abuse treatment. In effect, they will be family resource centers, offering support and assistance to youth. There is a licensed Social Worker on staff in all programs.

#### Program Days/Hours of Operation:

- 7 Days a Week, From- 9:00 a.m. to 9:00 p.m.

#### Target Population:

- Under 21 years of age.

#### Additional Services:

- Drop-in centers raise public awareness about homelessness through workshop presentations in schools and other venues.
- Drop-in centers also coordinate with all RHY Street Outreach Referral Programs and Crisis Residential Programs.



## Transportation

### Transportation Services

#### Program Overview:

- The Manhattan Drop-In Center arranges for citywide transportation services. The primary role of this service is to transport youth to and among RHY facilities in accordance with requests from DYCD-funded RHY programs, including Youthline.

#### Program Hours of Operation:

- 7 Days a Week, From- 1:00pm to 9:00pm

#### Target Population:

- Under 21 years of age.

## Borough –Based Drop-In Centers

Program Name	Contact Information	Name of Contact Person	Days/Hours of Operation	Age
SCO Drop-In Center	89 South 10 <sup>th</sup> Street, Brooklyn, NY 11211  (718) 384-7083/4	Nixon Pierre  E-Mail: <a href="mailto:npierre2@sco.org">npierre2@sco.org</a>	Monday-Sunday  9:00am-9:00pm	Under 21  (Negotiable)
Bronx Community Pride Center, Inc  <a href="http://www.bronxpride.org">www.bronxpride.org</a>	448 East 149 <sup>th</sup> Street, Bronx NY 10455  (718) 292-4368	Shawn Coleman  E-mail: <a href="mailto:ccoleman@bronxpride.org">ccoleman@bronxpride.org</a>	Monday-Sunday  9:00am-9:00pm	Under 21  (Negotiable)
Safe Horizon	165 West 131 Street, 3 <sup>rd</sup> Floor NY, NY 10027  (212)695-2220	Bertha Fountain  E-mail: <a href="mailto:Bfountain@safehorizon.org">Bfountain@safehorizon.org</a>	Monday-Sunday  9:00am-9:00pm	Under 21  (Negotiable)
Safe Space  <a href="http://www.safespaceny.org">www.safespaceny.org</a>	89-31 161 <sup>st</sup> Street, Jamaica Queens, NY 11432  (718) 785-9062	Theresa Wright  E-mail: <a href="mailto:twright@safespaceny.org">twright@safespaceny.org</a>	Monday-Sunday  9:00am-9:00pm	Under 21  (Negotiable)
Seaman’s Society for Children and Families	50 Bay Street, Staten Island NY 10301  (718) 447-7740 Ext. 4303	Leigh Fisher  E-mail: <a href="mailto:Leigh@roots-wings.org">Leigh@roots-wings.org</a>	Monday-Sunday  9:00am-9:00pm	Under 21  (Negotiable)



## Transportation

Program Name	Contact Information	Name of Contact Person	Days/Hours of Operation	Age
Safe Horizon	(646) 342-9861	Sherletta McCaskill E-mail: <a href="mailto:Smccaskilla@safehorizon.org">Smccaskilla@safehorizon.org</a>	Monday-Sunday 1:00pm-9:00pm	Under 21



## Crisis Shelters

### Program Overview:

- Emergency shelter is a critical component within the continuum of care for runaway and homeless youth and is the entry-point for residential services in our system. These voluntary, short-term residential programs provide emergency shelter and crisis intervention services with the goal of reuniting youth with their families or, if family reunification is not possible, finding other appropriate transitional and long-term placements for them. Youth will be housed on a short-term basis for up to 30 days, with the possibility to extend for an additional 30 days, pending pre-approval by DYCD. There is a licensed Social Worker on staff in all programs.

### Program Days/Hours of Operation:

- 7 Days a Week, 24 Hours a Day

### Target Population:

- Under 21 years of age.

### Additional Services directly or through referrals to other providers:

- Emergency services, including food, in accordance with United States Department of Agriculture (USDA) standards, shelter, and clothing
- Entitlement services
- Intensive counseling for families, individuals and groups
- Medical and mental health care
- Dental care
- HIV testing
- Educational services, including basic skills testing and proficiency exams
- Housing assistance
- Legal assistance
- Recreational activities
- Substance abuse education and prevention
- Transportation services
- Violence intervention and prevention counseling
- ACS referrals, where required

## Crisis Shelters

Program Name	Contact Information	Name of Contact Person	Days/Hours of Operation	Age	# of Beds
Covenant House New York, Crisis Shelter I (LGBTQ)	*346 West 17 <sup>th</sup> Street, New York, NY 10011  (212) 613-0300 Ext. 0530	Yolette Louis  E-mail: <a href="mailto:ylouis@covenanthouse.org">ylouis@covenanthouse.org</a>	7 Days a Week 24 Hours a Day	16-21	5
Covenant House New York, Crisis Shelter II (Under 21)	460 West 41 <sup>st</sup> Street, New York, NY 10036  (212) 613-0300 Ext. 0531	E-mail: <a href="mailto:ylouis@covenanthouse.org">ylouis@covenanthouse.org</a>	7 Days a Week 24 Hours a Day	16-21	65 (M/F)
Covenant House New York, Crisis Shelter III (Mother/Child)	427 West 52 <sup>nd</sup> Street, New York, NY 10019  (212)613-0300 Ext. 0532	E-mail: <a href="mailto:ylouis@covenanthouse.org">ylouis@covenanthouse.org</a>	7 Days a Week 24 Hours a Day	16-21	5 (M/C)
Safe Horizon	165 West 131 Street, NY, NY 10027  (212) 268-3943	Liza Zaretsky  E-mail: lzaretsky@safehorizon.org	7 Days a Week 24 Hours a Day	16-21	6 (F)
Ali Forney Center (LGBTQ)	527 West 22 <sup>nd</sup> Street, Suite 2C, NY, NY  (212) 222-3247	Jama Shelton  E-mail: Shelton@aliforneycenter.org	7 Days a Week 24 Hours a Day	16-21	12 (M/F)
**Turning Point	TBA Brooklyn, NY		7 Days a Week 24 Hours a Day	16-21	20

\*\*\*Address Soon to be changed.

\*\* Pending Certification.



## **Transitional Independent Living Services**

### **Program Overview:**

- The goal of Transitional Independent Living Programs (TILS) is to provide older homeless youth with the training and skills necessary to establish for them a self-supporting, independent life. If youth cannot be reunited with their families but require a supportive environment in which they can grow and become self-sufficient, the youth may stay in the Transitional Independent Living Program for up to 18 months with a possible length extension with DYCD approval. There is a licensed Social Worker on staff in all programs.
- **Youth cannot directly contact TIL, entry into a DYCD-funded TIL program comes through a referral from a DYCD crisis shelter only.** Referrals from other approved residential program such as a DJJ or OCFS may be granted, subject to DYCD pre-approval facilities. However priority will be given to youth who are referred through a DYCD-funded crisis shelter. **Addresses of TLS are strictly confidential and should not be shared!**

### **Program Days/Hours of Operation:**

- 7 Days a Week, 24 Hours a Day

### **Target Population:**

- Ages of 16 and under 21 years of age.

### **Additional Services directly or through referrals to other providers:**

- Food, in accordance with USDA standards, shelter, and clothing
- Entitlement services
- Medical, mental health, and dental care
- Educational services, including basis skills testing and proficiency exams
- Long-term counseling for individuals and groups
- Independent living and life skills training
- Employment skills training
- Employment preparation and training
- HIV testing and education
- Legal assistance
- Recreational activities
- Substance abuse education and prevention
- Violence intervention and prevention education
- Parenting skills training
- Transportation to off-site programs and services
- Housing assistance and referrals to permanent housing prior to discharge

## Transitional Independent Living (TIL) Programs

Program Name	Contact Information	Name of Contact Person	Days/Hours of Operation	Age	# of Beds
Girls Educational & Mentoring Services, Inc. (Sexually Exploited)	South Bronx, NY  (212) 926-8089 Ext. 25	Julie Laurence  E-mail: <a href="mailto:Julie@gems-girls.org">Julie@gems-girls.org</a>	7 Days a Week 24 Hours a Day	16-21	9 (F)
*Green Chimneys Children's Services (LGBTQ)	NYC, Upper East Side (212) 491-5911 Ext. 19	T. Nolan  E-mail: TBA	7 Days a Week 24 Hours a Day	16-21	10
SCO of Family Services Independent Inn I (Males)	South Brooklyn NY  (718) 782-0198	Richard Luthy  E-mail: <a href="mailto:rluthy@sco.org">rluthy@sco.org</a>	7 Days a Week 24 Hours a Day	16-21	20 (M)
SCO of Family Services Independent Inn II (Females)	Brooklyn, NY  (718) 827-8465	Richard Luthy  E-mail: <a href="mailto:rluthy@sco.org">rluthy@sco.org</a>	7 Days a Week 24 Hours a Day	16-21	25 (F)
SCO of Family Services Independent Inn III (Mother/Child)	Brooklyn, NY  (718) 326-5931	Richard Luthy  E-mail: <a href="mailto:rluthy@sco.org">rluthy@sco.org</a>	7 Days a Week 24 Hours a Day	16-21	16 (F/C)
*SCO of Family Services Independent Inn IV (Females)	Queens, NY	Richard Luthy  E-mail: <a href="mailto:rluthy@sco.org">rluthy@sco.org</a>	7 Days a Week 24 Hours a Day	16-21	6 (F)

**Transitional Independent Living (TIL) Programs****Cont'd.**

<b>Program Name</b>	<b>Contact Information</b>	<b>Name of Contact Person</b>	<b>Days/Hours of Operation</b>	<b>Age</b>	<b># of Beds</b>
Rachel's Place (Jewish)	Street Brooklyn, NY 11210  (718) 253-5364	Jennifer Jaffe  E-mail: <a href="mailto:Rachelsplacenyork@yahoo.com">Rachelsplacenyork@yahoo.com</a>	7 Days a Week 24 Hours a Day	16- 21	6 (F)
Good Shepherds	NYC 646-485-3941	Brenda Tully  E-mail: <a href="mailto:brendatully@goodshepherds.org">brendatully@goodshepherds.org</a>	7 Days a Week 24 Hours a Day	16- 21	8
Inwood House Maternity Residence	NYC 212-861-4400 ext. 203	Ms. Gwen Carroll  E-mail: <a href="mailto:gcarroll@inwoodhouse.com">gcarroll@inwoodhouse.com</a>	7 Days a Week 24 Hours a Day	16- 21	4 (F)
*Safe Space	TBA	TBA	7 Days a Week 24 Hours a Day	16- 21	TBA

\* Pending Certification

\*\* Contract Pending.



## **Street Outreach and Referral Services**

### **Program Overview:**

- DYCD's Citywide, vehicle-based street outreach services focus efforts on those areas where youth are known to congregate at night. The role of the street outreach worker is to distribute information about RHY services, provide resources, materials and referrals, and transport youth, including subway, from unsafe places to a safe environment—whether that be home to their family, another safe home, or Crisis Shelter.

### **Program Days/Hours of Operation:**

- 7 Days a Week, From 9:00pm-5:00am

### **Target Population:**

- Youth under the age of 21.

### **Additional Services:**

- Sensitivity: sensitive, culturally appropriate responses to runaway, homeless and at-risk youth through night-time Street outreach.
- Urgent Needs Assessment: crisis intervention and counseling, offering information about resources and, when youth are willing to accept assistance, helping them access the services they need.
- Support and Referral Services: information and materials, including food. The contractor would also distribute information about drop-in centers, healthcare services and other network service providers to which youth can self-refer. The contractor would provide materials that encourage safe sex and prevent HIV and STDs.
- Transportation: Where youth are in need of and willing to accept transportation, escort them home, to a shelter or other safe environment, or, if appropriate, to a hospital.



## Street Outreach and Referral Programs

<b>Program Name</b>	<b>Contact Information</b>	<b>Name of Contact Person</b>	<b>Days/Hours of Operation</b>	<b>Age</b>
Greenwich Village Youth Council	167 Madison Avenue New York, NY 10016  (646) 935-1812		9:00pm-5:00am	Under 21
La Asociacion Benefica Cultural Father Billini	104-11 37 <sup>th</sup> Avenue, Corona Queens, NY 11368  (718) 651-8427	William Miller (347)242-6455 2(Day)  John Sanchez (347)231-7653 (Eve)  Director: Eugene D'sources  E-mail: <a href="mailto:fba4000@hotmail.com">fba4000@hotmail.com</a>	9:00pm-5:00am	Under 21